

# Why Packets Matter

Capturing Packets and Solving WLAN Issues  
(Why, How, Where, When)

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# Synopsis

***Packet analysis shouldn't be a last resort. It should be an integral part of any WLAN analysis procedure.***

# Why?

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# Why a Packet Analyzer?

- 802.11 is the language of Wi-Fi
- 802.11 is a complex protocol – strong foundation but many, many layers
- Unlike wired networks, an inefficient physical layer (Layer 1) leads to protocol issues that require packet analysis
- Interpreting 802.11 packets captures requires experience and a good understanding of the 802.11 protocol

# But Don't Just Take It From Me ...

- What's in Your Wi-Fi Tool Box?

- Spectrum Analyzer
- Protocol Analyzer (packet analyzer or sniffer)
- Site Survey



<http://www.informationweek.com/interop/whats-in-your-wi-fi-tool-box/d/d-id/1113592>

## *George Stefanick*

- In Wi-Fi since early 2000s
- Numerous certifications
- Wireless Architect for a large healthcare system managing 25,000+ Wi-Fi Clients
- Consultant
- Cisco VIP 2012, 2013, 2014
- Aruba MVP 2014
- Blog [www.my80211.com](http://www.my80211.com)

# What Can You Address with a Protocol Analyzer?

- Wi-Fi is not authenticating ....
- Wi-Fi is slow ....
- Wi-Fi is dropping connections ....
- Wi-Fi doesn't work
- Wi-Fi is unreliable ....

# Critical Elements of a Protocol Analyzer

- High fidelity, high-speed packet capture
- Multi-channel analysis
- Long-term packet storage
- Visualization
- Analysis modules
- High-quality decodes

# How? Where?

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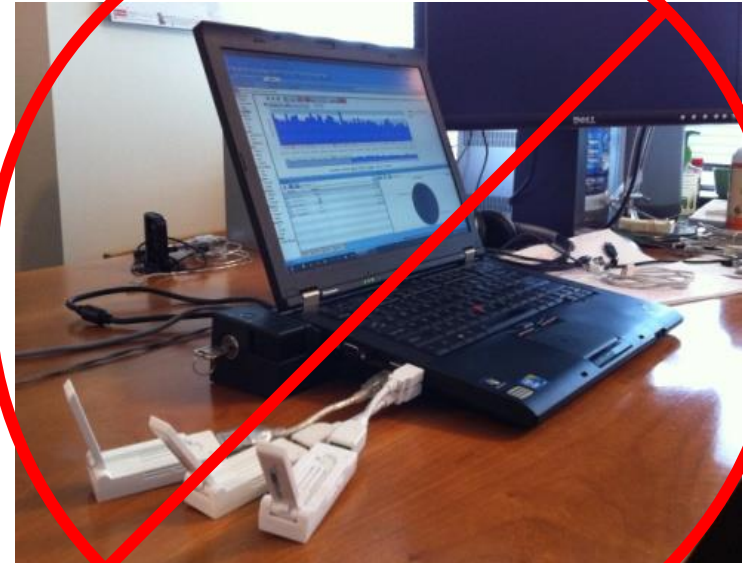


# Packet Capture Requires a Point-of-Presence



# But Don't Confuse Portable with Point-of-Presence

Portable,  
*but not the only way, and  
maybe not the best way,  
to be “present”*

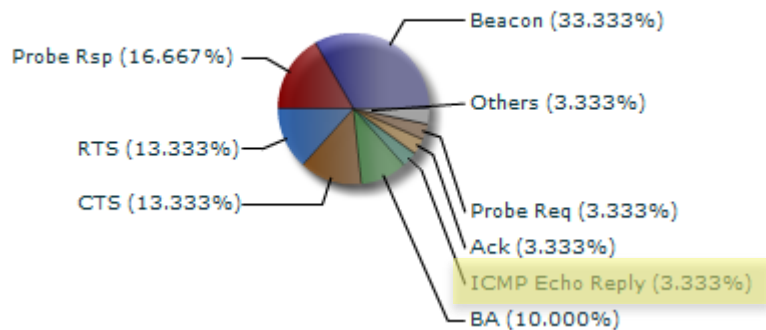


# 802.11ac vs. Portable Packet Capture

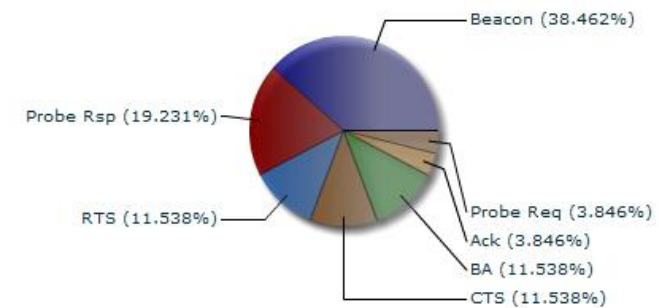
1,733Mbps

vs.

866Mbps



vs.



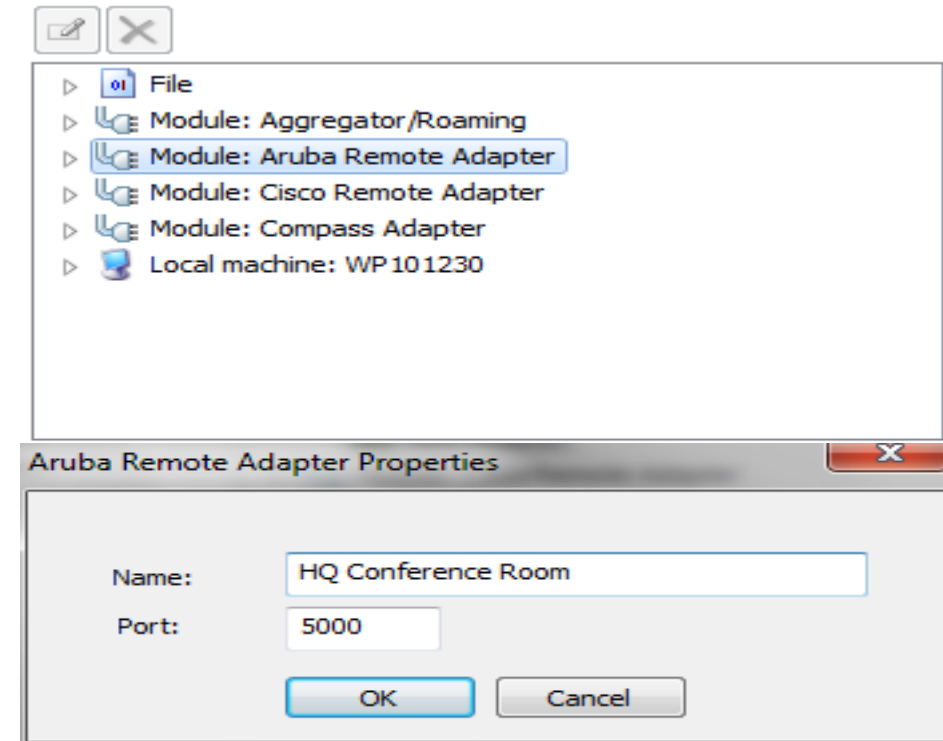
*What happened to my ping data?*

# Remote Point-of-Presence

- As wireless approaches wired speeds, it's time to start relying on the wire
- Distributed analysis using deployed assets – typically APs – is the only effective solution as wireless capabilities and speeds grow
- The choices:
  - Custom Remote Adapters
  - Remote PCAP
  - Remote sensors

# Custom Remote Adapters

- Specific to Savvius and OmniPeek
- Allow an AP to be put into promiscuous mode and act like a direct-connected sniffing device
- APs are “reconfigured” via the AP controller software
- Depending on the manufacturer and the model, APs may or may not be able to continue sending traffic





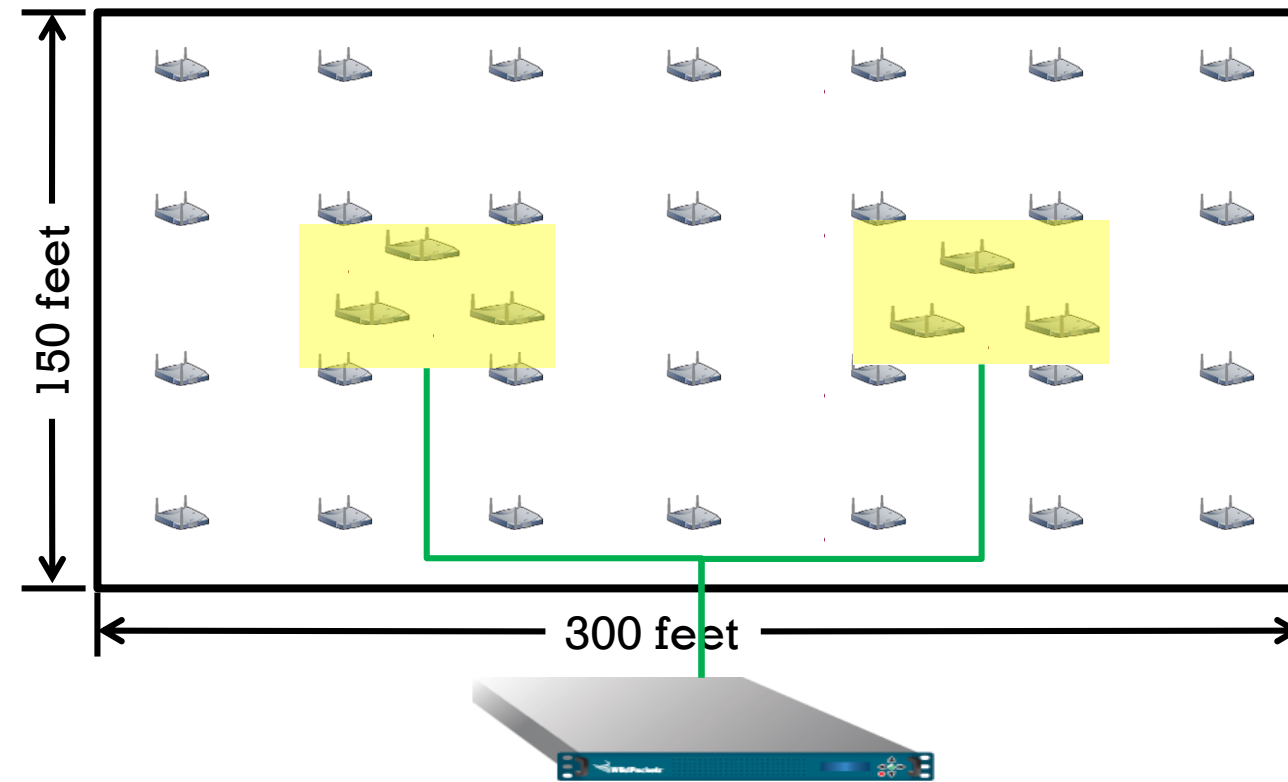
# Example

## Mission-Critical Financial Trading



- All users on Wi-Fi; BYOD
- 100's of simultaneous users
- 100's of trades per second
- Deliver, verify that each individual gets the same QOS to guarantee fair trading
- Single appliance solution
- 24x7 forensics data capture with additional real-time captures to handle spot problems

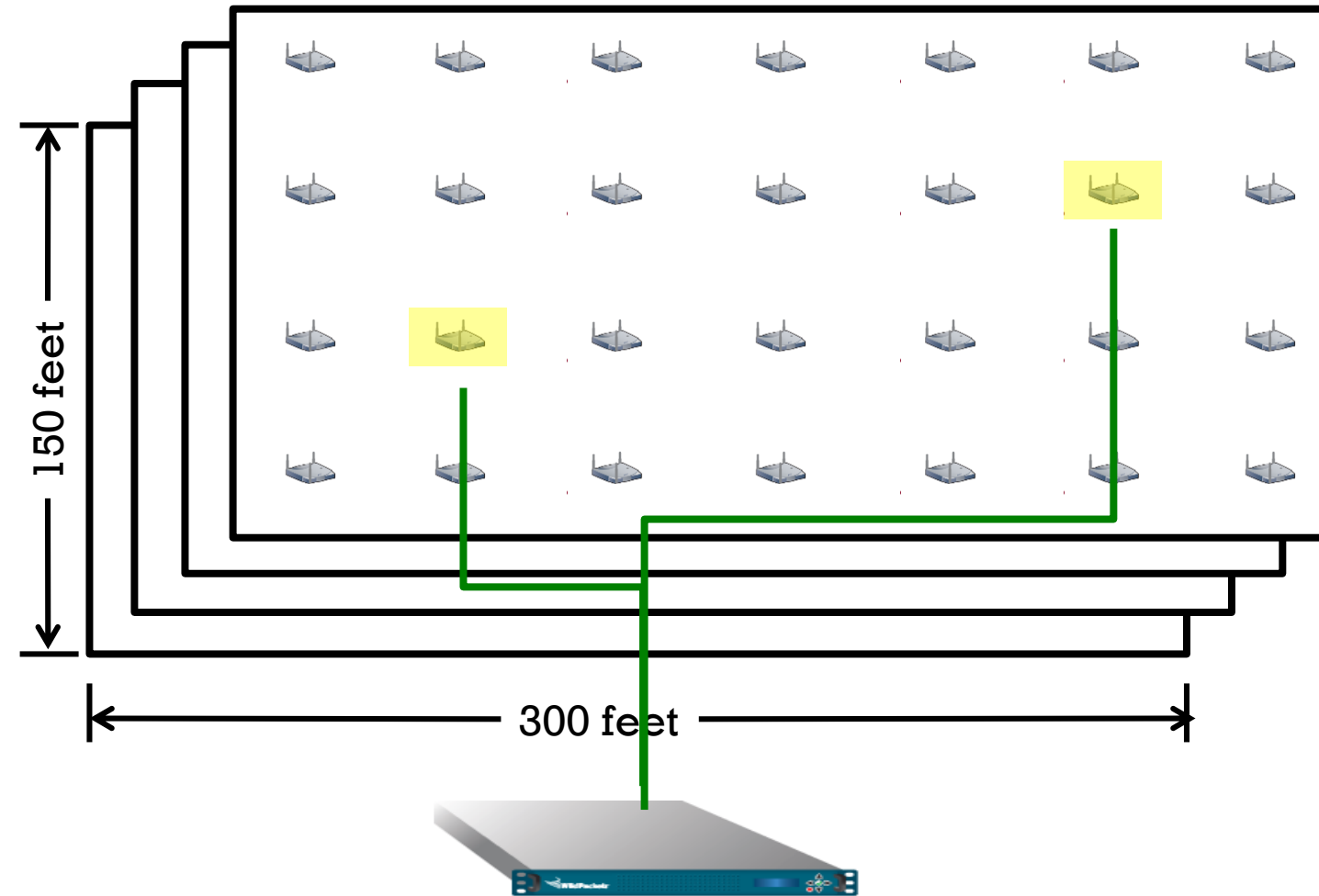
# High Density/Small Physical Footprint Deployment



- Dense deployment – 28 APs per trading floor
- Sensor APs – 2 groups of 3
- ***Provides dedicated, 24x7 monitoring***



# Highly Distributed, Multi-Campus Deployment



- Dense deployment ~ 28 APs per building floor
- 100's of building floors
- ***Reactive capture and analysis***

# When?

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# Solving Problems with Packets

- **Verifying device capabilities**
  - Network capabilities – look at beacons
  - Client capabilities – look at probe requests
- **Verifying device configuration**
  - QoS enabled/disabled
  - Beacon intervals too long/short
  - CTS frames that look like duration attacks (10,000 $\mu$ s duration field)
- **Troubleshooting connection/authentication issues**
- **Identifying sources of poor VoFi quality**
- **Identifying network bottlenecks**
  - Chatty clients
  - Probe requests
  - Inefficient network utilization
  - Wireless is slow
- **Analyzing roaming issues**
  - Sticky clients
  - Roaming latency

# When? Examples

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# Verifying Device Capabilities





## Client Capabilities – Probe Requests

```
802.11 Management - Probe Response
  Probe Timestamp: 62294733406 Microseconds [24-31]
  Beacon Interval: 100 Time Units (102 Milliseconds, and 400 Microseconds) [32-33]
  Capabilities Info: %0000000000000001 [34-35]
    0..... Immediate Block Ack Not Allowed
    .0..... Delayed Block Ack Not Allowed
    ..0..... DSSS-OFDM is Not Allowed
    ...0.... No Radio Measurement
    ....0... APSD is not supported
    .....0.. G Mode Short Slot Time [20 microseconds]
    .....0. QoS is Not Supported
    .....0 Spectrum Mgmt Disabled
    .....0..... Channel Agility Not Used
    ..... .0..... PBCC Not Allowed
    ..... ..0.... Short Preamble Not Allowed
    ..... ...0.... Privacy Disabled
    ..... ....0... CF Poll Not Requested
    ..... .....0.. CF Not Pollable
    ..... .....0. Not an IBSS Type Network
    ..... .....1 ESS Type Network
```

```
SSID
  Element ID: 0 SSID [36]
  Length: 14 [37]
  SSID: Wild Bright AC [38-51]

Supported Rates
  Element ID: 1 Supported Rates [52]
  Length: 8 [53]
  Supported Rate: 6.0 Mbps (BSS Basic Rate) [54]
  Supported Rate: 9.0 Mbps (Not BSS Basic Rate) [55]
  Supported Rate: 12.0 Mbps (BSS Basic Rate) [56]
  Supported Rate: 18.0 Mbps (Not BSS Basic Rate) [57]
  Supported Rate: 24.0 Mbps (BSS Basic Rate) [58]
  Supported Rate: 36.0 Mbps (Not BSS Basic Rate) [59]
  Supported Rate: 48.0 Mbps (Not BSS Basic Rate) [60]
  Supported Rate: 54.0 Mbps (Not BSS Basic Rate) [61]
```

# Verifying Device Configuration QoS

```
[-]  802.11 MAC Header  
   Version:          0 [0 Mask 0x03]  
   Type:           %10 Data [0 Mask 0x0C]  
   Subtype:      %1000 QoS Data [0 Mask 0xF0]
```

# Verifying Device Configuration Beacon Intervals

```
[-] [T] 802.11 Management - Beacon  
  [C] Beacon Timestamp: 62295040058 Microseconds [24-31]  
  [C] Beacon Interval: 100 Time Units (102 Milliseconds, and 400 Microseconds) [32-33]  
  [-] [T] Capability Info: %0000000000000001 [34-35]  
    [C] 0..... Immediate Block Ack Not Allowed  
    [C] .0..... Delayed Block Ack Not Allowed  
    [C] ..0..... DSSS-OFDM is Not Allowed  
    [C] ...0.... No Radio Measurement  
    [C] ....0... APSD is not supported  
    [C] .....0.. G Mode Short Slot Time [20 microseconds]  
    [C] .....0. QoS is Not Supported
```



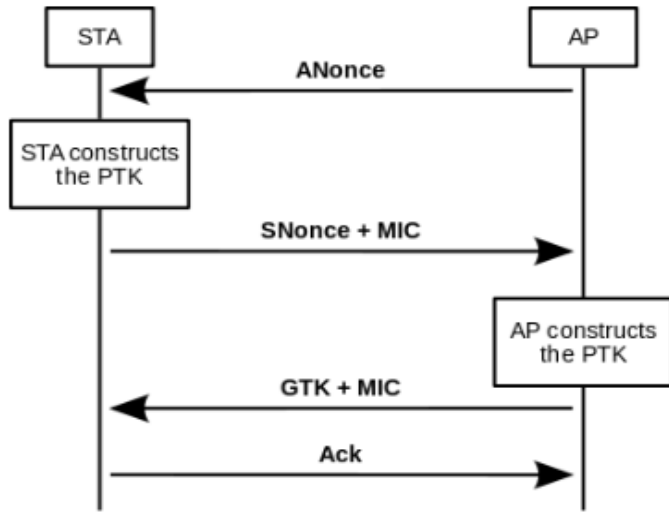
# Verifying Device Configuration

## CTS Excessive Duration

[-] Packet Info	
[-] Packet Number:	10
[-] Flags:	0x00000001
[-] Status:	0x00000000
[-] Packet Length:	14
[-] Timestamp:	23:07:55.313722100 11/19/2012
[-] Data Rate:	12 6.0 Mbps
[-] Channel:	149 5745MHz 802.11a
[-] Signal Level:	36%
[-] Signal dBm:	-59
[-] Noise Level:	60%
[-] Noise dBm:	-68
[-] Expert:	
[-] 802.11 MAC Header	
[-] Version:	0 [0 Mask 0x03]
[-] Type:	%01 Control [0 Mask 0x0C]
[-] Subtype:	%1100 Clear To Send (CTS) [0 Mask 0xF0]
[-] Frame Control Flags: %00010000 [1]	
[-] 0... .. Non-strict order	
[-] .0.. .. Non-Protected Frame	
[-] ..0. .... No More Data	
[-] ...1 .... Power Management - power save mode	
[-] .... 0... This is not a Re-Transmission	
[-] .... .0.. Last or Unfragmented Frame	
[-] .... ..0. Not an Exit from the Distribution System	
[-] .... ...0 Not to the Distribution System	
[-] Duration:	18800 Microseconds [2-3]
[-] Receiver:	68:EF:BD:B3:8C:49 Geo Cisco Phone [4-9]
[-] FCS - Frame Check Sequence	
[-] FCS:	0xA200C8BD Calculated

# Troubleshooting Connection/Authentication Issues

## Authentication – EAPOL Key Exchange



- The AP sends a nOnce key to the STA
- The STA sends its own nOnce key to the AP with a Key MIC
- The AP sends the key data with another MIC
- The STA sends a confirmation to the AP

3	Symbol AP	Client Computer	Symbol AP	EAPOL-Key
4	Client Computer	Symbol AP	Symbol AP	EAPOL-Key
5	Symbol AP	Client Computer	Symbol AP	EAPOL-Key
6	Client Computer	Symbol AP	Symbol AP	EAPOL-Key

```

EAPOL - Key
  Type: 254 WPA key descriptor [36]
  Key Information: %000000010001001 [37-38]
  Key Length: 32 TKIP [39-40]
  Replay Counter: 8027 [41-48]
  Key nOnce: 0x18E53C7DC10DFE66E444D27212FD88827845340A1E3FF101A6D8DE6E391
  EAPOL-Key IV: 0x00000000000000000000000000000000 [81-96]
  Key RSC: 0x0000000000000000 [97-104]
  Key ID: 0x0000000000000000 [105-112]
  Key MIC: 0x00000000000000000000000000000000 [113-128]
  Key Data Length: 0 [129-130]

EAPOL - Key
  Type: 254 WPA key descriptor [36]
  Key Information: %000000100001001 [37-38]
  Key Length: 32 TKIP [39-40]
  Replay Counter: 8027 [41-48]
  Key nOnce: 0x5FCFCF061936365CB8F2E4DFBE30CFEC13FAFA17E8D52A2DD2F7086464D
  EAPOL-Key IV: 0x00000000000000000000000000000000 [81-96]
  Key RSC: 0x0000000000000000 [97-104]
  Key ID: 0x0000000000000000 [105-112]
  Key MIC: 0x9026181E57DF809B98FD11868013718C [113-128]

EAPOL - Key
  Type: 254 WPA key descriptor [36]
  Key Information: %0000001110100001 [37-38]
  Key Length: 32 TKIP [39-40]
  Replay Counter: 8029 [41-48]
  Key nOnce: 0x18E53C7DC10DFE66E444D27212FD88827845340A1E3FF101A6D8DE6E391
  EAPOL-Key IV: 0x18E53C7DC10DFE66E444D27212FD8882 [81-96]
  Key RSC: 0x1A00000000000000 [97-104]
  Key ID: 0x0000000000000000 [105-112]
  Key MIC: 0xEC203A8B313F8E10C0424C4CBF20F98C [113-128]
  Key Data Length: 32 [129-130]
  Key Data: 0x278EA9526DFCA2A4EBB118B737D0D6EB472416410AD1AEF59CAB5724B

EAPOL - Key
  Type: 254 WPA key descriptor [36]
  Key Information: %0000001100000001 [37-38]
  000. .... Reserved
  ...0 ... Key Data is Not Encrypted
  ...0 ... Handshake Not Requested
  ...0... No Error
  ...1... Initial Key Exchange Complete
  ...1... MIC Included in Frame
  ...0... ACK Not Set
  ...0... Install Flag: Ignored
  ...00... Key Id 0
  ...0... Group STA Key
  ...001... Key Descriptor Vers: HMAC-MD5 is the
  Key Length: 32 TKIP [39-40]
    
```

# Identifying Sources of Poor VoFi Quality

- RTP packets (G.711)
- Overall VoIP analysis
- Jitter, packet loss, latency

Call Number	SSRC	Name	End Cause	Codec	Media Type
1	3942986A	G.711 10.10.1.232:safetynetp<--10...	BYE	G.711 μ-law	Voice
1	000018BE	G.711 10.10.1.232:safetynetp-->10....	BYE	G.711 μ-law	Voice

Details		Event Summary		Event Log	
Name	Value	Name	Value		
Call Number	1	Name	G.711 10.10.1.232:safetynetp<--10.10.1.200:12242		
Flow Index	2	From	"3CXPhone" <sip:200@10.10.1.200:5060>;tag=f34f1106		
SSRC	3942986A	To	<sip:2745495@10.10.1.200:5060>		
Flow ID	2	Call ID	OGZlZDk5MTAzNjg4MzdjYzhhZGFmZjA3NTY0Y2UwMmE.		
Caller Address	10.10.1.232	End Cause	BYE		
Caller Port	40000 safetynetp	Signaling	SIP		
Callee Address	10.10.1.200	Protocol	G.711		
Callee Port	12242	Codec	G.711 μ-law		
Gatekeeper Address		Bit Rate	64000		
Gatekeeper Port		Media Type	Voice		
Source Addr	10.10.1.200	Setup Time	0.002783		
Source Port	12242	PDD	3.185682		
Dest Addr	10.10.1.232	Start	10/13/2009 12:42:56		
Dest Port	40000 safetynetp	Finish	10/13/2009 12:43:52		
Media Packets	3054	Duration	55.496566		
Media Frames	122160	One-Way Delay	0.147000		
		Packet Loss %	3.564		
		Jitter	0.000553		
R Factor Listening	64	MOS-LQ	3.16		
R Factor Conversational	61	MOS-CQ	3.01		
R Factor G.107	61	MOS-PQ	3.40		
R Factor Nominal	93	MOS-Nom	4.19		
VS-AQ		MOS-A			
VS-MQ		MOS-AV			
VS-PQ		MOS-V			
VS-TQ					

Protocol	Percentage	Bytes	Packets
G.711	95.544%	1,386,826	5,827
RTCP	0.107%	1,560	12
SIP	0.437%	6,341	9

# Identifying Network Bottlenecks

- Chatty/probing clients, i.e. phones
- Inefficient network utilization
- Wireless is slow

# Chatty Clients

Flags	Channel	Signal	Data Rate	802.11 Flags	Size	Delta Time	Relative Time	Protocol
100%	1	100%	1.0	.....	117	0.053199000	56.461736000	802.11 Probe Req
100%	1	100%	1.0	.....	117	2.322566000	58.903324000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003186000	58.983810000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003470000	58.986880000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003483000	58.990463000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.004115000	58.994546000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003469000	58.998629000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003495000	59.002712000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.004577000	59.006795000	802.11 Probe Req
100%	1	100%	1.0	.....	117	0.032373000	59.039168000	802.11 Probe Req
100%	1	100%	1.0	.....	117	0.055991000	59.095159000	802.11 Probe Req
100%	1	100%	1.0	.....	369	0.003186000	59.097271000	802.11 Probe Req

Flags	Channel	Signal	Data Rate	802.11 Flags	Size	Delta Time	Relative Time	Protocol
15%	1	15%	2.0	.....	14	0.000124000	55.363365000	802.11 Ack
100%	1	100%	24.0	T...P...	28	0.038837000	55.402202000	802.11 Null Data
100%	1	100%	24.0	T...P...	28	0.000319000	55.402521000	802.11 Null Data
100%	1	100%	24.0	.....	14	0.000006000	55.402927000	802.11 Ack
100%	1	100%	24.0	T...P...	28	0.132715000	55.535242000	802.11 Null Data
100%	1	100%	24.0	.....	14	0.000009000	55.535251000	802.11 Ack
100%	1	100%	24.0	T...P...	28	0.041659000	55.596860000	802.11 Null Data
15%	1	15%	24.0	.....	14	0.000008000	55.596868000	802.11 Ack
100%	1	100%	24.0	T...P...	28	2.878485000	58.475353000	802.11 Null Data
15%	1	15%	24.0	.....	14	0.000004000	58.475357000	802.11 Ack
100%	1	100%	1.0	F.....	30	0.001388000	58.476745000	802.11 QoS Null Data
15%	1	15%	24.0	.....	14	0.108685000	58.585430000	802.11 Ack

## Device On – Unassociated

- Larger frames, low data rate, fewer packets
- ~250 $\mu$ sec/frame

<http://www.sniffwifi.com/2012/04/phones-on-wlan.html>

## Associated

- Smaller frames, higher data rate, more packets
- ~1 $\mu$ sec/frame

# Inefficient Network Utilization

OmniPeek interface showing a packet capture of an 802.11 Management - Probe Response. The packet details include:

- Packet Number: 65
- Flags: 0x00000000
- Status: 0x00000000
- Packet Length: 358
- Timestamp: 15:50:05.672259000
- 05/29/2014 Dat
- 802.11 MAC Header Version=0 Type=%00 Management Subtype=%0101 Probe Response Duration=60 Microseconds Destination=Bens Laptop S
- 802.11 Management - Probe Response
  - Probe Timestamp: 11761949141501 Microseconds [24-31]
  - Beacon Interval: 100 Time Units (102 Milliseconds, and 400 Microseconds) [32-33]
  - Capability Info=%0000010000110001
  - SSID ID=0 SSID Len=3 SSID=R&T
  - Rates= ID=1 Rates: Len=8 Rate=6.0 Mbps Rate=9.0 Mbps Rate=12.0 Mbps Rate=18.0 Mbps Rate=24.0 Mbps Rate=36.0 Mbps Rate=48.0 Mbps Rate=54.0
  - DSPS= ID=3 DSPS: Len=1 Channel=40
  - CFPS= ID=4 CFPS: Len=6 CFP Count=0 CFP Period=2 CFP Max Dur=0 CFP Dur Remaining=0
  - RSN= ID=48 RSN: Len=20 Version=1 Group Cipher OUI=00-0F-AC Group Cipher Type=4 Pairwise Cipher Count=1 AuthKey Mngmt Count=1
  - HT Cap= ID=45 HT Cap: Len=26
  - HT Information
    - Element ID: 61 HT Information [112]
    - Length: 22 [113]
    - Primary Channel: 40 [114]
    - HT Info Element 1=%00000111
    - HT Info Element 2: %0000000000000100 [116-117]
      - .....00 HT Protection: Pure HT (No Protection) - ALL STAs in the BSS are 20/40 MHz HT
      - .....1... Non-Greenfield STAs: One or more HT STAs are Not Greenfield Capable
      - .....0... Transmit Burst Limit: No Limit
      - .....0... OBSS Non-HT STAs: Use of Protection for Non-HT STAs Not Needed
      - xxxxxxx xxx..... Reserved
    - HT Info Element 3=%0000000000000000
    - Basic MCS Set Rx Bitmask b16-b23=%00000000 Rx Bitmask b24-b31=%00000000 Rx Bitmask b32-b39=%00000000 Rx Bitmask b40-b47=%00000000 Rx
    - Vendor Specific ID=221 Vendor Specific Len=30 OUI=00-90-4C Epigram Data=(27 bytes)
    - Vendor Specific ID=221 Vendor Specific Len=26 OUI=00-90-4C Epigram Data=(23 bytes)
    - Vendor Specific ID=221 Vendor Specific Len=6 OUI=00-50-43 Marvell Data=(3 bytes)
    - WMM ID=221 WMM Len=24 OUI=00-50-F2 Microsoft OUI Type=2 OUI SubType=1 Parameter Element Version=1
    - WPS ID=221 WPS Len=122 OUI=00-50-F2 Microsoft OUI Type=4 Version=0x10 1.0 Wi-Fi Protected Setup=2 Configured Response Type=0x03 AP UUID=I
  - FCS: FCS=0x4760A21A Calculated

## Probe response

- Pure HT mode
- No protection should be used (no RTS/CTS)

<http://www.sniffwifi.com/2014/05/why-are-you-slowing-down-my-wifi-apple.html>

OmniPeek interface showing a list of captured packets and details for a specific packet. The packet list includes:

Packet	Transmitter	Receiver	BSSID	Flags	Signal...	Data ...	MCS	Spatial St...	Size	Protocol
15777	Bens Laptop	Rough & Tumble AP	Rough & Tumble AP		-49	6.0		1	28	802.11 Null Data
15778	Bens Laptop	Bens Laptop		#	-57	6.0		1	14	802.11 Ack
15779	Rough & Tumble AP	Bens Laptop	Rough & Tumble AP	WA	-61	243.0	14	2	136	802.11 Encrypted ...
15780	Bens Laptop	Rough & Tumble AP		#	-51	24.0		1	34	802.11 BA
15781	Bens Laptop	Rough & Tumble AP		#	-50	24.0		1	20	802.11 RTS
15782	Bens Laptop	Bens Laptop		#	-59	24.0		1	14	802.11 CTS
15783	Bens Laptop	Rough & Tumble AP	Rough & Tumble AP	WA	-42	300.0	15	2	106	802.11 Encrypted ...
15784	Rough & Tumble AP	Bens Laptop	Rough & Tumble AP	WA	-61	243.0	14	2	1204	802.11 Encrypted ...
15785	Bens Laptop	Rough & Tumble AP		#	-49	24.0		1	34	802.11 BA
15786	Bens Laptop	Rough & Tumble AP		#	-49	24.0		1	20	802.11 RTS
15787	Bens Laptop	Bens Laptop		#	-49	24.0		1	14	802.11 CTS
15788	Bens Laptop	Rough & Tumble AP	Rough & Tumble AP	WA	-41	300.0	15	2	106	802.11 Encrypted ...
15789	Rough & Tumble AP	Bens Laptop		#	-59	24.0		1	34	802.11 BA
15790	Bens Laptop	Rough & Tumble AP	Rough & Tumble AP		-49	6.0		1	28	802.11 Null Data

Packet details for packet 15779:

- Packet Number: 15779
- Flags: 0x00000000
- Status: 0x00000004 Encrypted
- Packet Length: 136
- Timestamp: 15:54:04.27433200
- 802.11 MAC Header Version=0 Type=%10 Data Subtype=%1000 QoS Data Duration=48 Microseconds Destination=Bens Laptop BSSID=Rough
- 802.11 Encrypted Data IV=0x1F0800 Extended IV=0x00000000 Encrypted Data=(98 bytes)
- FCS: FCS=0x02B8476E Calculated

## Data transmission

- Some HT clients still using protection
- Unnecessary mgmt packets @ 24Mbps diminish WLAN efficiency

# Wireless Is Slow - Retransmissions

Pa...	Source	Destination	BSSID	Flags	Size Bar
1949	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	+	802.11 Data IP TCP
1950	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	+	802.11 Data IP TCP
1951	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1952	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1953	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1954	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1955	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1956	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1957	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1958	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	+	802.11 Data IP TCP
1959	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	C+	802.11 Data IP TCP
1960	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	+	802.11 Data IP TCP
1961	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1962	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1963	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1964	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1965	10.8.0.175	10.4.58.73	ProximWire:4F:1B:06	+	802.11 Data IP TCP
1966	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP
1967	10.4.58.73	10.8.0.175	ProximWire:4F:1B:06	+	802.11 Data IP TCP HTTP

Frame Control Flags: %00001010 [1]

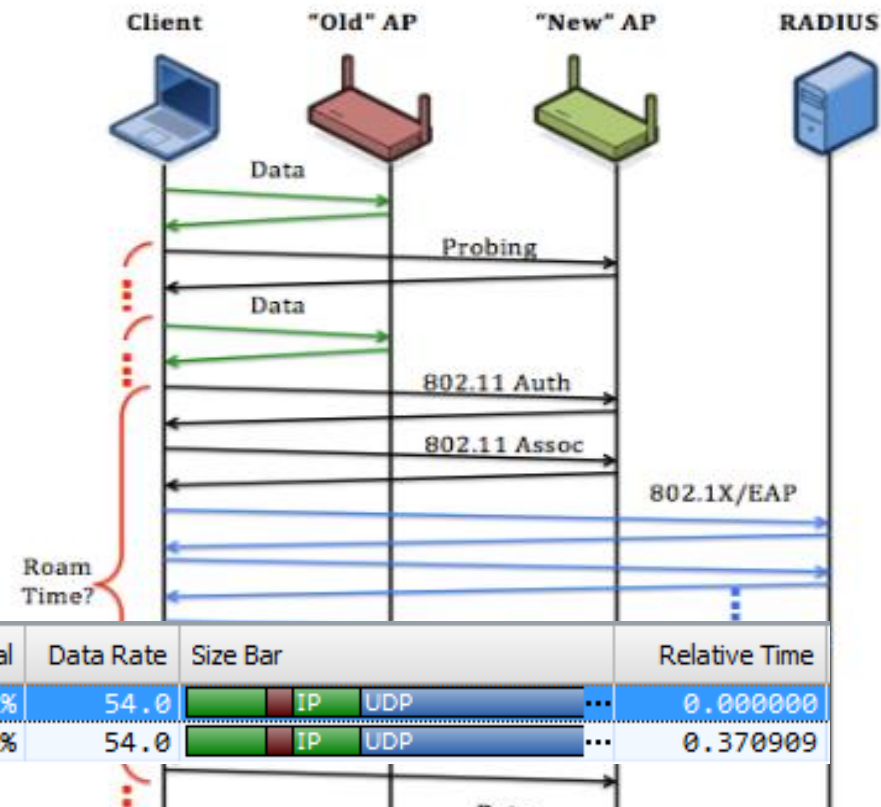
- 0... .. Non-strict order
- .0.. .. Non-Protected Frame
- ..0. .... No More Data
- ...0 .... Power Management - active mode
- .... 1... This is a Re-Transmission
- .... .0.. Last or Unfragmented Frame
- .... ..1. Exit from the Distribution System
- .... ...0 Not to the Distribution System

Packet	Relative Time	IP ID	Expert
1	0.000000	3295	
2	0.091011	18563	
3	0.091014	3300	
4	0.091017	3301	
5	0.185298	18571	
6	0.188321	18572	
7	0.189393	3305	
8	0.274432	18573	
9	0.408863	3306	
10	5.421561	3314	
12	7.832377	3316	TCP Slow First Retransmission (2.410816 seconds ...
13	8.094537	19690	
14	8.095559	3317	TCP Retransmission (2.673998 seconds from pack...
15	8.201252	19696	
16	8.207219	19697	

Packet	Relative Time	IP ID	Expert
11	0.408702	3306	
12	5.419631	3314	
13	5.420315	3314	
14	5.421547	3314	
16	7.830755	3316	TCP Retransmission (2.409208 seconds from pack...
17	7.831347	3316	
18	7.832359	3316	
19	8.094958	19690	
20	8.095627	3317	TCP Retransmission (2.674080 seconds from pack...
21	8.201915	19696	
22	8.207849	19697	
23	8.208364	19697	
24	8.209149	19697	
25	8.210565	19697	
26	8.213458	19697	

# Analyzing Roaming Issues

- Sticky clients
  - Clients make poor roaming decisions
  - Look for: signal strength and lower-than-expected data rates
- Roaming latency
  - Criteria for determining latency depends on your perspective



Pa...	Source	Destination	BSSID	Flags	Channel	Signal	Data Rate	Size Bar	Relative Time
1	66.248.222.36	10.250.1.122	Cisco:3C:FA:A6		11	58%	54.0	IP UDP	0.000000
2	66.248.222.36	10.250.1.122	Cisco:3C:FA:A6		1	60%	54.0	IP UDP	0.370909

Name	MAC	IP	Time	Latency (sec)	Source AP	Destination AP	Source Channel	Destination Cha...
Intel:4B:23:93	00:1C:BF:4B:23:93	66.248.222.36	11:22:26.997 2/11/2008	10.615	Cisco:FC:07:E6	Cisco:3C:FA:A6	11 - 2462 MHz (...)	11 - 2462 MHz (...)
Intel:4B:23:93	00:1C:BF:4B:23:93	66.248.222.36	11:24:01.409 2/11/2008	0.370	Cisco:3C:FA:A6	Cisco:3C:FA:A6	11 - 2462 MHz (...)	1 - 2412 MHz (bg)
Intel:4B:23:93	00:1C:BF:4B:23:93	66.248.222.36	11:24:01.780 2/11/2008	2.567	Cisco:3C:FA:A6	Cisco:3C:FA:A6	1 - 2412 MHz (bg)	11 - 2462 MHz (...)
HonHaiPrec:45:8D:02	00:16:CE:45:8D:02	72.246.103.48	11:37:53.441 2/11/2008	9.002	Cisco:CE:BE:A6	Cisco:CE:BE:A6	1 - 2412 MHz (bg)	6 - 2437 MHz (bg)
HonHaiPrec:45:8D:02	00:16:CE:45:8D:02	216.252.124.207	11:38:02.443 2/11/2008	0:06:28.908	Cisco:CE:BE:A6	Cisco:CE:BE:A6	6 - 2437 MHz (bg)	1 - 2412 MHz (bg)



# Summary

- Packet analysis is an essential part of any wireless engineer's toolkit
- In many cases packets are the *ONLY* way to determine the root cause of an issue
- Packet analysis doesn't always involve just looking at the packets themselves
- Don't assume portable, in-person analysis is your only choice

# Thank You!

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IT Professional Wi-Fi Trek 2015  
#wifitrek

